



Virginia Information Technologies Agency



# CIO Status Report

**Lemuel C. Stewart, Jr.**  
CIO of the Commonwealth

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Information Technology Investment Board  
July 17, 2008





## Highlights since last meeting

- VITA receives national recognition
  - Center for Digital Government feature article in April
- Greater Richmond Technology Council awards VITA the 2008 IT Builders Award on May 14
  - Represents the endorsement of Richmond's technology community and citizens for IT transformation
- VITA and VEAP expand CIO's monthly sessions with agency IT leaders to joint CIO-CAO sessions
- Coordinated the development, launch of Virginia's YouTube channel, announced by Governor Kaine in May
- VITA and Northrop Grumman host *Governing* executive breakfast series



## Highlights since last meeting

- VITA and Northrop Grumman conduct surveys
  - Employee satisfaction survey released in April
  - Customer satisfaction survey developed with Harvard's Kennedy School released in May
- Secretary of Technology announces 2008 Commonwealth of Virginia IT Symposium (COVITS), call for nominations for Governor's Technology Awards
  - September 7-9, Williamsburg



## Highlights since last meeting

- VITA and Northrop Grumman recognize employee service
  - Virginia's Public Service Week held May 5-9
  - VITA Agency Stars and Northrop Grumman Circle of Excellence Award winners announced
  - Employees celebrating service milestones recognized at June Dialogue meeting
- VITA and Northrop Grumman host Backyard Economic Summit at SWESC in May



## Highlights since last meeting

- VITA coordinates national recognition programs on behalf of the Commonwealth
  - 2008 Best of the Web and Digital Government Achievement Awards for the Center for Digital Government
  - 2008 NASCIO Recognition Awards
  - Center for Digital Government released biennial Digital States Survey
- VITA and IT Investment Board celebrate 5<sup>th</sup> anniversary July 1
  - Memo to staff highlighting accomplishments



## Highlights since last meeting

- VITA and Northrop Grumman begin transition to managed services July 1
  - Phased transition by agency
  - Phased implementation of 196 service levels
  - Workforce re-alignment





## FY 2008 YTD Financial Results (May 31)

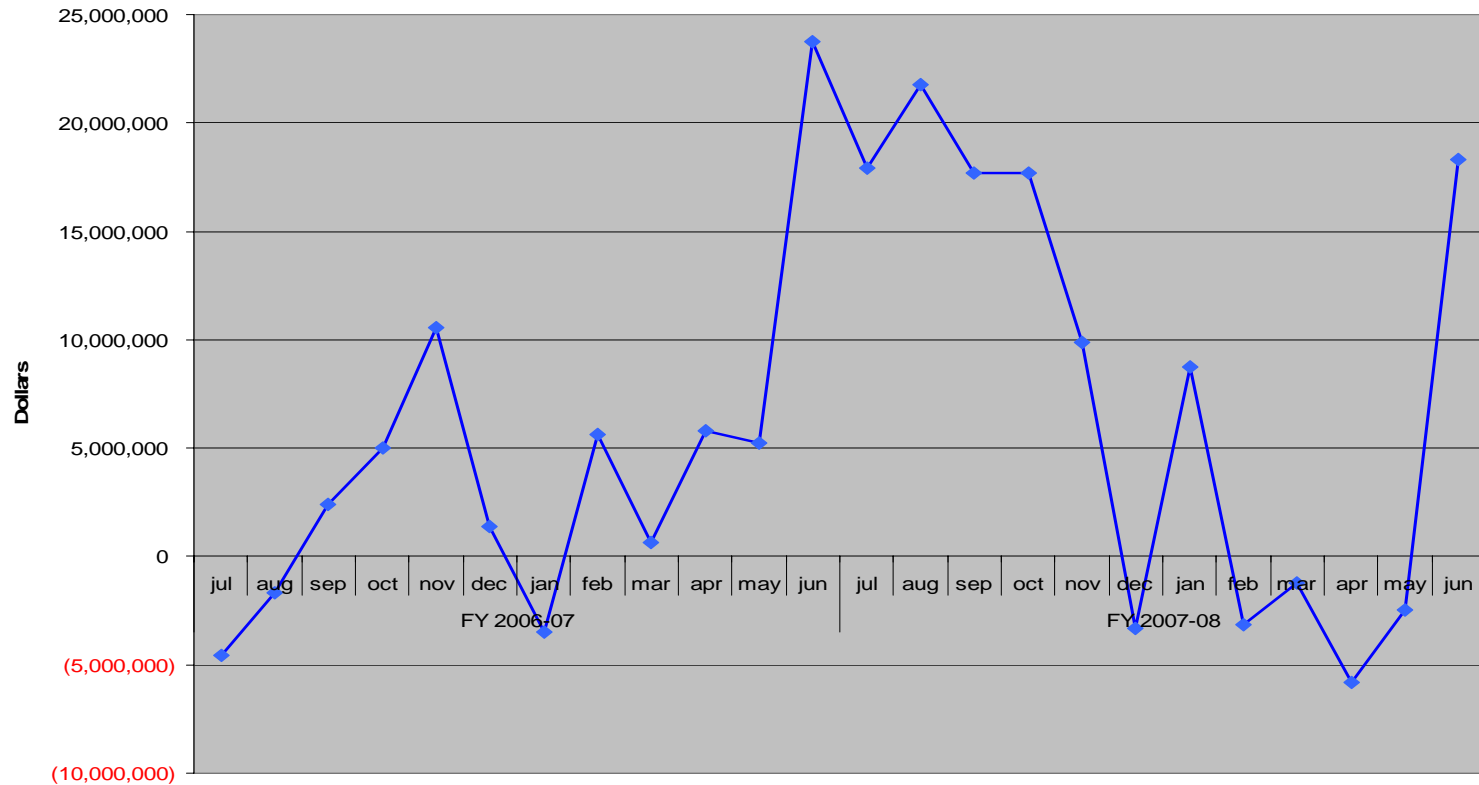
		Actual Jul '07-May '08			FY 2008 Budget	Actual Revenue as % of Budget
		Revenue	Expense	Net		
	(millions)					
	Fee for Service (ISF)	\$ 237.2	\$ 233.4	\$ 3.8	\$ 252.8	93.8%
	E-911 (Enterprise)	\$ 47.1	\$ 40.5	\$ 6.6	\$ 52.0	90.5%
	General Fund	\$ 2.6	\$ 1.5	\$ 1.1	\$ 2.6	100.0%
	Vendor Surcharges (IFA)	\$ 4.7	\$ 4.3	\$ 0.4	\$ 4.8	97.9%
	Federal Grants	\$ -	\$ -	\$ -	\$ 0.6	0.0%
		<b>\$ 291.6</b>	<b>\$ 279.7</b>	<b>\$ 11.9</b>	<b>\$ 312.8</b>	<b>93.2%</b>

- Revenue and Expenditures thru eleven (11) months of the fiscal year are in line with projections



# Cash Flow (ISF-Fee for Service)

VITA - ISF Cash On-Hand (end of month)

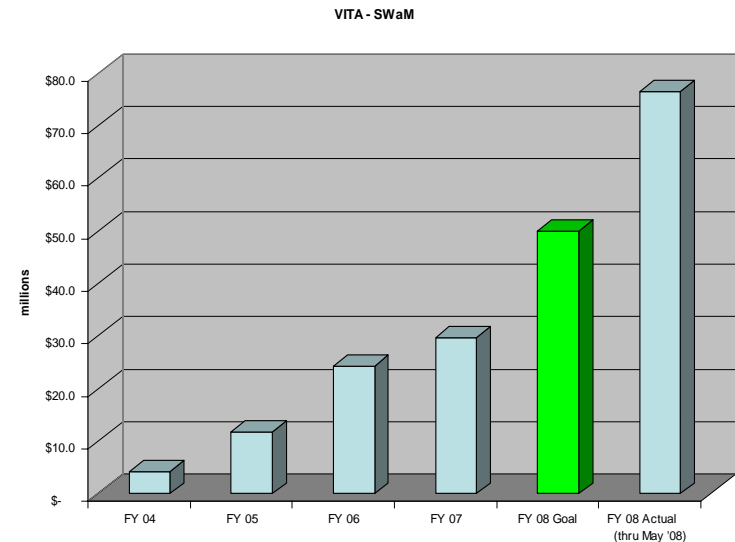






# Small, Women & Minority Business

- FY08 Goal = \$50.0 million
- FY07 Actual = \$30.0 million
- **FY08 YTD = \$76.4 million**
- Three major contracts/  
subcontracts with SWaM  
vendors – Refresh &  
Microsoft Reseller
  - NG Refresh is the majority of  
spending – not repeatable  
next year





## VITA Employee Survey

- Results are moving in a positive direction in all 10 key areas covered
- High response rate
- Even the most negative were trending upward at 3.61
- Total mean job satisfaction index moved up from 3.33 to 3.67 on the 0-6 scale



## Major IT Project Status Report Summary

CIO Assessment	Number	Percent	Dollar Value	Percent
Active – Red	0	0.0%	0	0.0%
Active – Yellow*	10	47.6%	387,430,998	79.7%
Active - Green	11	52.4%	98,958,258	20.3%
Suspended	0	0.0%	0	0.0%
Total	21	100.0%	486,389,256	100.0%

\*\$357M attributed to the STARS project.

NOTE: See the ITIB Major IT Project Status Report for July 2008 (provided separately) for a complete status of the Commonwealth major IT project portfolio.



# Audit Update

## APA AUDITS

May 2006 IT Governance & VITA Operations - 20 of 21 actions complete; 1 delayed

April 2008 APA Report on SMO - 4 corrective actions – 3 on schedule; 1 delayed

June 2008 APA Cost Allocation Report - no corrective actions due to billing changes

July 2008 APA Performance Audit Report - 5 corrective actions – being developed

## INTERNAL AUDITS

February 2008 – Public Safety Communications Report - 2 of 14 actions complete; 9 on schedule and 3 delayed

April 2008 – Federal Tax Information Safeguard Report - 2 of 7 actions complete; 4 on schedule and 1 delayed

June 2008 – Telework Report - 7 corrective actions on schedule



# Commonwealth Security Update

## THREAT ENVIRONMENT\*

- We monitor about 1,183 different virtual computers with various vulnerabilities to ascertain what cyber criminals will attack
  - **5,485,983** attacks from 6,163 computers

\*Based on VITA Honeynet Statistics – 1/1/08 thru 6/25/08



# Commonwealth Security Update

## Top 10 Honeynet Attacker Origin Countries\*

[By Unique IP address count]

1. United States – 2,004
2. Unknown – 1,084
3. Taiwan – 1,039
4. Japan - 867
5. Russia - 771
6. Germany - 527
7. Great Britain - 333
8. Spain - 219
9. Argentina - 161
10. France - 159

\*Based on VITA Honeynet Statistics - 1/1/08 thru 6/25/08



# Commonwealth Security Update

- Commonwealth IT Security Standard is undergoing the 5-day review
- Commonwealth IT Security Policy has been revised and I propose a motion for approval of the revised Policy as follows:

***The ITIB approve the COV ITRM Information Technology Security Policy, ITRM SEC500-02, Revision 5.***